



RSY-Netzer Cancellation and Insurance Information

RSY-Netzer Israel Tour 2024 – known as ‘Gesharim’, meaning Bridges

RSY-Netzer is part of the Movement for Reform Judaism (MRJ). Our policy is to follow UK Government FCDO guidance. **We will only run the RSY-Netzer Israel Tour if the FCDO guidance for travel to Israel changes.** If the FCDO guidance changes to recommend against travel only to certain *parts* of Israel, we will not cancel, but will ensure our Programme does not travel to those parts that the FCDO recommends against ‘all but essential travel’.

We would like to draw your attention to the following:

Cancellation and Curtailment

RSY-Netzer will cancel Israel Tour by 17th June if the FCDO guidance remains against travel to all parts of Israel. If RSY-Netzer cancels Israel Tour, you will receive a refund less a maximum of £200. We will endeavour to limit this loss, and will refund as much as we are able to recover.

In the event that RSY-Netzer Tour can go ahead on 17th June, and the FCDO guidance subsequently changes back between 18th June – 7th July, to once again advise against ‘all but essential travel’, RSY-Netzer would cancel Israel Tour. You will receive a refund less a maximum of £600. We will endeavour to limit this loss, and will refund as much as we are able to recover.

RSY-Netzer Tour is subject to a minimum of 36 participants – if we do not get sufficient participants by 4th March, we will cancel the Programme.

In the event that we have to cancel Israel Tour, we will be able to offer alternative places for Tour participants as follows:

1. Any available places on our Europe trip will be allocated first to Reform members, and these will be prioritised according to the time they booked Tour, on ‘first come first served’ basis.
2. Places on our on our summer camp [Shemesh](#), with a dedicated Year 11 group (subject to numbers).

Curtailment

There may be security circumstances during the Programme which lead to significant changes to the Programme, or to the curtailment of the Programme, with Participants returning home at an earlier date. In such circumstances, it is unlikely that any money would be recoverable and therefore no refund would be available. We will endeavour to limit this loss, and will refund as much as we are able to recover.

If you choose to cancel your child’s place on Israel Tour, our standard cancellation terms apply:

Up to 18th March: full refund

35 days or longer prior to departure day: 100% of monies paid less the deposit.

15-34 days prior to departure day: 50% of monies paid less deposit.

1-14 days prior to departure day: no monies refunded.

Medical Insurance

Medical insurance whilst in Israel is provided by our Tour Provider in Israel.

In addition to the medical insurance policy, the Israeli Government provides medical cover and benefits to victims of hostile action (e.g. War or a Terrorist Act). This would include medical treatment and additional benefits that can be claimed from the Israeli government, such as reimbursement for family members' expenses, rehabilitation, and ongoing financial benefits for those living abroad who are disabled. For more information, please [click here](#).

As stated in the [Important Information Booklet](#), some pre-existing medical conditions may be excluded; please ensure these are clearly stated on your application and [email RSY-Netzer](#) if you have any questions regarding this.

Travel Insurance Policy

It is your responsibility as the parent/guardian of the participant, to read the full [Insurance Policy](#) and ensure you and the participant understand the level of cover and the limitations.

We would like to draw particular attention to the following information in the Travel policy:

General Policy Exclusions;

7. Arising from or attributable to War (whether declared or not), whilst the Insured Person is in the United Kingdom and/or the Insured Persons Country of Domicile or is travelling to any country or area that, at the commencement of travel, was publicly known to be in a state of, or faced with the threat of War.

This exclusion shall automatically be deemed inoperative if the Insured Person's presence in such country or area is attributable to:

(a) The scheduled transit or stopover not exceeding 24 hours of an aircraft or sea vessel in which he is travelling, or

(b) Involuntary diversion or transit due to force majeure or to Hijack, Kidnap or the like, an Act of Terrorism or criminal act, provided always that at the time of the original occurrence or act the Insured Person was not within the confines of any country or area to which this exclusion was applicable, nor travelling to or from such country or area other than as provided for under (a).

8. Regardless of any contributory cause(s), any claim(s) in any way caused or contributed to by an Act of Terrorism involving the use or release or the threat thereof of any nuclear weapon or device or chemical or biological agent. If We allege that, by reason of this exclusion, any claim is not covered by this Policy, the burden of proving the contrary shall be upon You.

Further information can be found in the [UJIA Israel Experience FAQs](#) and [Important Information Booklet](#).